



*Kenneth M. Arcia  
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June 23, 2005

Mr. David Weiss  
California Relay Administrator  
DDTP  
515 14<sup>th</sup> Street, Suite 404  
Oakland, CA 94612

*Re: In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 123*

Dear Mr. Weiss,

Sprint has provided you the following information to support your filing with the FCC for the State of California:

- Annual Complaint Log which includes the number of complaints received from June 1, 2004 through May 31, 2005 that allege a violation of the federal TRS mandatory minimum standards, the date of the complaint, the nature of the complaint, the date of its resolution, and an explanation of the resolution.
- Annual Tally Report with total complaints by category to give you an overall view.

As mandated by the Federal Communications Commission (FCC), Sprint has maintained a log of all consumer complaints that allege a violation of the federal minimum standards for Telecommunications Relay Services and is providing you with a summary to file with the FCC. You will need to make clear that it is a reference to the **CG Docket 03-123**, as above.

Please note that for your state you must send (1) an original and four copies of the printed report and (2) an electronic disk copy of the complaint log on a standard 3.5 inch diskette (formatted in an IBM compatible format using Word 97 or compatible software) on or before Thursday, July 1, 2005. These items should be sent to the Commission's Secretary (via US Postal Service, First Class Mail, Express Mail or Priority Mail):

Marlene H. Dortch,  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> St., SW, Rm TW-B204  
Washington, DC 20554

Please also note that your state is also encouraged to send an additional printed copy on or before July 1<sup>st</sup>, to the Consumer & Governmental Affairs Bureau of the FCC to:

Dana Jackson, Federal Communications Commission  
Consumer & Governmental Affairs Bureau  
445 12<sup>th</sup> St., SW, Rm CY-C417  
Washington, DC 20554  
or by email: [Dana.Jackson@fcc.gov](mailto:Dana.Jackson@fcc.gov)

For your reference, Sprint has included a copy of the FCC Public Notice from June 16, 2005 requiring this action.

Should you have any questions concerning this report, please contact me.

Sincerely,

A handwritten signature in black ink that reads "Kenneth M. Arcia". The signature is written in a cursive style with a large, stylized 'K' and a trailing flourish.

Kenneth M. Arcia  
Sprint Account Manager – California

Attachments:

- 1) Log Sheet
- 2) Tally Sheet
- 3) 3.5 inch diskette
- 4) Copy of FCC Public Notice